

# Adam Andrews

Leadership. Business insight. Technical solutions.

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## Professional Experience

FAURECIA – Auburn Hills, Michigan & Spring Hill, Tennessee (August 2013 – Present)

### **IT Regional Manager**

- Lead multiple teams of IT resources providing 24/7 support at six North American just-in-time (JIT) manufacturing sites including managing personnel, IT budget, change control and crisis management to minimize downtime and ensure flawless IT operations
- Develop relationships and liaise with key plant and corporate leadership to ensure a deep understanding of the manufacturing process and the best support methodology IT can provide
- Spearhead new technology initiatives and oversee the project process to ensure accurate and timely delivery
- Manage plant IT budgets for facilities to include setting budgetary priorities and effectively managing budget restrictions

### **North American IT Industrial Support Manager at Faurecia**

- Manager of a 24/7, international team of Industrial Support Analysts and Software Developers providing configuration, development, and functional support for multiple proprietary and commercial Manufacturing Execution Systems (MES)
- Developed global IT strategies and processes for IT personnel, ensuring adherence to corporate standards and using process improvement to develop new standards documents when necessary
- Expanded scope of support to bridge multiple manufacturing platforms, saving upwards of three-quarters of a million US dollars annually
- Implemented project management best practices for team, improving on-time and on-budget project delivery
- Created a training program for advanced configuration and support to be used both with the Shopfloor Business Analysts and the manufacturing technical support teams
- Interfaced between the business and technical teams to facilitate successful IT project requirements and deployments

### **Senior Network Engineer**

- Senior member of a global infrastructure team, focusing on Local Area Network (LAN)/Wireless Local Area Network (WLAN) architecture
- Area of responsibility focused on central and eastern Europe to include communicating regularly with both technical and non-technical resources
- Provided top-tier expertise of LAN/WLAN equipment and practices to support onsite technical teams at over 300 manufacturing facilities

- Mentored through train-the-trainer sessions both the North American Level 2 Team and EMEA Infrastructure Team to empower and spread knowledge to further the understanding of network practices and troubleshooting
- Acted as team's technical writer, establishing global standards and how-to guides following corporate format for publication worldwide
- Managed large-scale network deployment projects leveraging agile methodology to ensure maximum flexibility for the business

THOMAS GLOVER & ASSOCIATES, INC. – Inman, SC (Consultant and Full Time) (February 2012 to August 2013)

**Presales Engineer**

- Led testing, purchasing and implementation of Managed Services division using Solarwinds Orion software including establishing pricing, contracts and service level agreements for global customers
- Responsible for the presales proposals, design, construction, implementation and troubleshooting of network and server infrastructure for global manufacturing environments

SOUTHERN POVERTY LAW CENTER – Montgomery, AL (February 2011 to August 2012)

**Support Services Technician – Apple, Windows**

- Managed a multi-server environment, physical network infrastructure, and provided executive-level support
- Supported the business in triage of hardware, software and mobile device management as well as provided user training

KELLOGG, BROWN & ROOT – Mosul, Iraq (Short-Term Contract Position) (June 2010 to February 2011)

SCHAFFER CORPORATION – Fort Rucker, Alabama (April 2003 to June 2010)

UNITED STATES AIR FORCE – Multiple Locations Worldwide (January 1995 to January 2003)

**Meteorologist – Information Management Officer**

- Developed weather forecasts/warnings for resource protection of base assets
- Managed deployments, patching and troubleshooting of both Windows and Linux servers and workstations
- Hand-picked by Air Combat Command Headquarters to deploy to Afghanistan in support of Operation Enduring Freedom after 9/11 attacks

## Education

**Columbia Southern University** (August 2016 – October 2018)

Master of Business Administration (MBA)

Concentration in Project Management

Graduated Summa Cum Laude

**Columbia Southern University** (September 2010 – May 2012)

Bachelor of Science – Information Technology

Graduated Magna Cum Laude

## Technical Accreditations/Courses

IT Management and Leadership Professional – New Horizons

Cisco Unified Computing Technology Support Specialist – Cisco Systems, Incorporated

Cisco Certified Network Associate Bootcamp – Global Knowledge

Security Essentials Bootcamp – SANS Institute